



Arizona State Retirement System

3300 North Central Avenue, Phoenix, AZ 85012
7660 E. Broadway Blvd., Tucson AZ 85710
WWW.AZASRS.GOV

ASRS News

Individual ASRS consultations now done by appointment!

Contacts:
Phoenix (602) 240-2000
Tucson (520) 239-3100
Toll-Free (800) 621-3778

March 19, 2012

ASRS introduces new Appointment Scheduler for walk-in visits

In an effort to better serve our members, effective Monday, April 2, 2012, appointments will be required for all in-person counseling sessions at our Phoenix and Tucson offices. This change will allow the ASRS to anticipate demand, decrease wait times, and prepare in advance for your individual counseling session of up to 30 minutes.

The ASRS is committed to providing the highest quality service to all of our members, and to do so in a cost-effective manner. To ensure we continue to meet this commitment, we are changing our policy for providing service to walk-in members.

Beginning Monday, March 19, please call the Member Advisory Center at (602) 240-2000 in Phoenix (520) 239-3100 in Tucson or toll-free outside Phoenix and Tucson at (800) 621-3778 to set an appointment to see one of our Senior Benefit Advisors.

The ASRS encourages members to first visit our website to see if online information answers your questions. You'll find information for webinars and meetings that you may find helpful. Also, you can log in to your personal homepage to see your benefit estimates, update your personal information and beneficiaries, initiate service purchase requests and more!